



EFFAT

## Hotels, restaurants and catering – the sector without frontiers

Every year, the hospitality sector trains hundreds of thousands of young people for skilled jobs in the hotel, restaurant and catering industry.

Many skilled workers travel abroad to take advantage of the opportunities offered by this international industry - to get to know other countries, learn new skills and improve their career prospects.

They know the advantages of working abroad, but are they aware of the pitfalls? Do they know what to do if

■ they are unable to get answers to their questions on employment and social rights?

■ employers do not comply with collective agreements or legal regulations?

■ they are not paid?

■ they have a dispute with their employer?

Because of the international nature of this sector, an international response is needed from the trade unions, and here it is!

## The trade union response: protection for employees' rights across Europe

For our members, union membership means enjoying the benefits of trade union support everywhere in Europe!

This is because we are a member of EFFAT, the European Federation of Trade Unions in the Food, Agriculture and Tourism Sectors.

### EFFAT member organisations in the Hotel, Restaurant and Catering sector

#### AUSTRIA

**HGPD**  
T: 0043 1 53 444  
hgpd@hgpd.oegb.or.at  
www.oegb.or.at

**GPA**  
T : 0043 1 313 93  
gpa@gpa.at  
www.gpa.at

**BELGIUM**  
**CCAS-CSC**  
T: 0032 2 500 28 11  
ccvd-ccas@acv-csc.be  
www.acv-csc.be

**CAHS-FGTB**  
T: 0032 2 512 97 00  
horval@horval.be  
www.horval.be

**BOSNIA-HERZEGOVINA**  
**PPDIVUT**  
T: 0038 7 33 440 034  
ppdivut@bih.net.ba  
www.ppdivot.org

**CROATIA**  
**SSUTH**  
T: 00385 1 46 55 620  
ssuth@ssuth.hr  
www.ssuth.hr

**CYPRUS**  
**OEXEV-SEK**  
T: 00357 22 849 849  
sek@sek.org.cy  
www.sek.org.cy

**CZECH REPUBLIC**  
**COSPHCR**  
T: 0042 0224 46 25 46  
phcr@cmkos.cz  
www.phcr.cz

**DENMARK**  
**RBF**  
T: 0045 72 24 72 24  
faglig@rbf.dk  
www.rbf.dk

**FINLAND**  
**PAM**  
T: 00358 20 774 002  
pam@pam.fi  
www.pam.fi

**FRANCE**  
**FdS-CFDT**  
T: 0033 1 48 10 65 90  
services@cfdt.fr  
www.cfdt-services.fr

**CFTC-HCRBC**  
T: 0033 1 44 85 37 86  
cftc.snhr@wanadoo.fr

**FGTA**  
T: 0033 1 40 52 85 10  
fgtafo@fgta-fo.org  
www.fgtafo.fr

**CGT-Services**  
T: 0033 1 48 18 83 11  
fd.commerce.services@cgt.fr  
www.cgt.fr

**GERMANY**  
**NGG**  
T: 0049 40 380 130  
hauptverwaltung@ngg.net  
www.ngg.net

**GREECE**  
**POEYTE**  
T: 0030 210 363 77 67  
poeeyte@otenet.gr

**HUNGARY**  
**VISZ**  
T: 0036 1 311 94 36  
visz@matavnet.hu

**IRELAND**  
**SIPTU**  
T: 00353 1 874 97 31  
info@siptu.ie  
www.siptu.ie

**ITALY**  
**FILCAMS-CGIL**  
T: 0039 06 588 51 02  
posta@filcams.cgil.it  
www.filcams.cgil.it

**FISASCAT-CISL**  
T: 0039 06 85 41 042  
fisascat.nazionale@cisl.it  
www.fisascat.it

**UILTUCS-UIL**  
T: 0039 06 84 24 22 76  
uilitucs@tin.it  
www.uilitucs.it

**LETTONIA**  
**LAKRS**  
T : 0037170 35 940  
lakrs@riga.mail.telia.com  
www.lakrs.lv

**LUXEMBURG**  
**LCGB**  
T: 00352 499 42 41  
lcgb@lcgb.lu  
www.lcgb.lu

**O.G.B.-L**  
T: 00352 540 545  
ogb-l@ogb-l.lu  
www.ogb-l.lu

**MALTA**  
**GWU**  
T: 00356 21 24 44 51  
info@gwu.org.mt  
www.gwu.org.mt

**NETHERLANDS**  
**HB-FNV**  
T: 0031 36 535 85 00  
info@horecabond.fnv.nl  
www.horecabond.fnv.nl

**CNV Bedrijvenbond**  
T:0031 30 634 83 48  
info@cnv.net  
www.cnv.net

**NORWAY**  
**HRAF**  
T: 0047 23 06 21 00  
hraf@hraf.no  
www.hraf.no

**POLAND**  
**NSZZ Solidarnosc**  
T : 00 48 22 827 92 38  
spspoz@poczta.onet.pl  
www.solidarnosc.org.pl

**PORTUGAL**  
**SITese**  
T: 00351 21 781 60 50  
geral@mail.sitese.pt  
www.sitese.pt

**ROMANIA**  
**HORIA**  
T: 00 401 315 90 80  
F : 00 401 250 42 16

**SLOVAK REPUBLIC**  
**OZPOCR**  
T: 00421 2 502 40 351  
gahr@ba.telecom.sk

**SLOVENIA**  
**SGITS**  
T: 00386 1 434 12 68  
karmen.leban@sindikar-git.si  
www.sindikar-git.si

**SPAIN**  
**FECHTJ-UGT**  
T: 00 34 915 897 309  
csecretaria@fechtj.ugt.org  
www.chjugt.com

**FECHOHT-CCOO**  
T: 00 34 91 540 92 21  
fechoht@fechoht.ccoo.es  
www.fechoht.ccoo.es

**SWEDEN**  
**HRF**  
T: 0046 77 157 58 59  
info@hrf.net  
www.hrf.net

**HTF**  
T: 0046 8 737 80 00  
htf@htf.se  
www.htf.se

**SKF**  
T : 00 46 8 728 28 00  
kommunal.forbundet@kommunal.se  
www.kommunal.se

**SWITZERLAND**  
**Hotel & Gastro Union**  
T: 0041 41 41 822 22  
info@hotelgastrounion.ch  
www.gastroline.ch

**UNIA**  
T : 0041 31 376 09 00  
info@unia.ch  
www.unia.ch

**TURKEY**  
**OLEYIS**  
T : 00 90 312 231 17 45  
bilgi@oleyis.org.tr  
www.oleyis.org.tr

**UNITED KINGDOM**  
**GMB**  
T: 0044 20 8947 3131  
info@gmb.org.uk  
www.gmb.org.uk

**T&G**  
T: 0044 20 7611 2500  
tgwu@tgwu.org.uk  
www.tgwu.org.uk

**INTERNATIONAL**  
**EFFAT**  
T: 0032 2 218 77 30  
effat@effat.org  
www.effat.org

**IUF**  
T: 0041 22 793 22 33  
iuf@iuf.org  
www.iuf.org

## Professionals helping professionals

EFFAT member organisations in the hospitality sector offer the following services:

- information on collective agreements, laws, workers' rights, etc.
  - trade union advice on issues related to collective agreements, labour law and other areas
  - representation in the courts of the country in which you are working in matters related to collective agreements, social and employment rights
- All you need to do is provide
- written confirmation of membership in your national trade union
  - proof of regular payment of membership contributions in your home country

Your union will not leave you out in the cold when you are working abroad. We offer you protection for your rights throughout Europe. And, of course, these services are free of charge to union members.

## Exclusively for you!

Want to be able to work anywhere in Europe and enjoy protection without frontiers?

No problem if you are a member of your national trade union or of an EFFAT trade union in the country where you are working.

**Europe is uniting – and you are part of it!**

### CSC FOOD AND SERVICES

AALST	053/73.45.37-38-39
ANTWERPEN	03/222.70.71
BRUGGE	050/44.41.59+61+68
BRUSSEL	02/508.87.40-41-42-43-44-45-46-47
CHARLEROI	071/23.09.20+28
DENDERMONDE	052/25.95.76
GENT	09/265.43.40-41-42-43+49
HASSELT	011/29.09.52-53-54-55+74+75
IEPER	057/22.86.36-37
KORTRIJK	056/23.55.55-56-57
LEUVEN	016/21.94.60-61-62
LIÈGE	04/344.84.25+27+54+93
LUXEMBOURG	063/24.20.46
MECHELEN	015/28.85.85-86-87-88
MONS	065/37.25.88-89
NAMUR	081/25.40.22-23
NIVELLES	067/88.46.19+21
OOSTENDE	059/55.25.55-56-57
ROESELARE	051/26.55.20-21-22
SINT-NIKLAAS	03/760.13.36-37
TOURNAI	069/88.07.58-59
TURNHOUT	014/40.32.40-41-42-43-44
VERVIERS	087/30.52.46.47
NATIONAAL SECRETARIAAT - BRUSSEL/BRUXELLES	02/500.28.11



**Legal protection  
across Europe  
for trade union  
members in  
the hotel,  
restaurant and  
catering sector**



**EUROPEAN FEDERATION  
OF TRADE UNIONS  
IN THE FOOD,  
AGRICULTURE AND  
TOURISM SECTORS  
AND ALLIED BRANCHES**

